



ENTERPRISE  
CARRIER  
MANAGEMENT

# See delivery differently with GFS





# Multi-carrier delivery made simple.



GFS is the UK's largest provider of multi-carrier delivery solutions, offering access to 1000+ carrier services with integrated multi-carrier technology and pro-active parcel management – **all in one place.**

GFS' pioneering Enterprise Carrier Management technology optimise every stage of the delivery journey, from delivery options at the checkout, to labelling, tracking and reporting – across all carriers, countries and sales channels – with a single integration.

Managing more than 50 million parcels each year, GFS is one of the biggest buyers of carriage in the UK and this gives retailers access to a wide network of specialist logistics solutions that provide flexibility and contingency when it's needed most.

## About us

**50 million+**  
customer  
parcels a year



**1,000+**  
carrier  
services



**220+**  
destinations:  
UK & International



Since 2001, GFS has been the **trusted delivery partner** of some of the UK's largest online retailers, including:

mamas  
& papas

NEW  
LOOK

**Dune**  
LONDON

Fenwick

...to name a few

# GFS – your One Stop Shop for delivery & returns

## GFS Managed Multi-carrier Services

- 1000+ global and specialist carrier services to 220+ destinations
- Pro-active parcel tracking by GFS Customer Care
- Support and expert advice from a dedicated Account Manager
- Pro-active carrier management
- Single collections
- Peak capacity planning & contingency



## GFS Enterprise Carrier Management

A complete technology toolkit that optimises every stage of the delivery journey across all carriers, countries and sales channels:

- Checkout delivery options
- Labelling & despatch
- Multi-channel integration
- Track & trace
- Global returns
- Performance management & reporting
- Invoice management
- Customer services

Get all of this and more  
with **one integration,**  
**one invoice & one**  
**single relationship!**





# GFS Managed Multi-carrier Services



Get access to **1000+ services** across domestic, international and specialist carriers, with services including:



Same Day



Next Day



Green Delivery



Click & Collect



2-Man



Saturday/  
Sunday



Swap It



Returns

**+ PLUS**



**A Dedicated Account Manager**

For expertise and advice when you need it.



**Pro-active Parcel Management**

GFS Customer Care are in constant communication with carriers to monitor and track parcels and resolve any delivery issues before they impact your customer.



**Operational Support**

Our carrier partnerships, alongside our own network of vehicles and warehouses offers flexibility and contingency to scale and adapt.

# GFS International eCommerce Services



Our dynamic international service routes each parcel to the best performing, lowest cost carrier service anywhere in the world.

**Deliver with confidence to 220+ destinations in just 3 simple options:**



## GFS International Express

- Fastest possible transit by air
- Next Day service to USA
- Proactive delivery notifications
- Highly detailed tracking and signature on delivery
- Paperless trade
- GFS eCommerce IOSS services



## GFS International Plus

- Courier delivery solution, faster than postal and cheaper than express
- Fully tracked or untracked
- Proactive exception management
- Paperless trade
- No fuel surcharges
- GFS eCommerce IOSS services



## GFS International Economy

- Perfect for low-value or lightweight goods
- Flexible pricing per 100g
- Fully tracked or untracked
- Checkpoint delivery scans
- No volumetric charging
- No fuel surcharges
- GFS eCommerce IOSS services

## EU Shipping Solutions

### IOSS Shipping Services:

- GFS IOSS services in all 27 EU destinations
- Absolutely no surcharges
- Dynamic routing with fastest delivery
- Paperless Trade for Fast Customs Clearance
- Recognised by Amazon and all major Market Places
- Simple integration, Single itemised invoice

### Intra-EU Shipping:

- Sell within the EU hassle-free
- Collections from within the EU
- Deliveries across Europe, the UK, and ROW
- Includes GFS Enterprise Carrier Management
- Storage & fulfilment solutions available on demand



# We are the pioneers of Enterprise Carrier Management



**Enterprise Carrier Management** is our very own SaaS multi-carrier platform that automates every step of the logistics process for outbound and inbound, with integrations available for all major carriers, eCommerce platforms and marketplaces.



# GFS is the **trusted delivery partner** of hundreds of retailers and brands



"GFS has helped us achieve our goal to deliver a relevant and consistent delivery experience to every customer, every time. From checkout, to doorstep – and everything in between."



Increase in customer satisfaction



"We've seen an improvement in customer satisfaction and we've achieved cost savings right the way through our despatch function... but most of all there's been a reduction in stress and pressure."



Year-on-year growth



"With GFS the sky's the limit! We know we can keep shipping as many orders as possible, and GFS is only one call away to make sure we fulfil the customer promise every time."



More daily order volumes





Since 2001 we've been helping retailers to:



Deliver an exceptional customer experience



Optimise carrier spend and performance



Reduce cart abandonment



Open up international markets



Automate shipping and despatch



Scale & future-proof delivery in line with business growth



Protect peak

And we can help you do the same!  
**Why not contact us to see how?**



[www.gfsdeliver.com](http://www.gfsdeliver.com)

