GFS ENTERPRISE CARRIER MANAGEMENT

GFS Logistics

Take the pressure off and grow your business faster with scalable logistics and fulfilment services

Store, pick, pack, and ship with greater speed and reliability with GFS Logistics

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Scalable logistics and fulfilment services are essential for sustainable growth and a good customer experience. GFS Logistics helps SMEs reach their full potential with expert solutions that maximise efficiency and reduce risk.

With purpose-built a highly experienced team and our own fleet of delivery vehicles, we offer a full range of logistics solutions from day-to-day collections and strategic capacity planning, to warehousing and an end-to-end fully managed fulfilment service.

By working with GFS Logistics, eCommerce businesses can focus on both local and global growth, safe in the knowledge that as eCommerce logistics specialists, we've got the services and the scale to support them.

- GFS Operations
- GFS Fulfilment
- GFS International Hub

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Embrace new opportunities and steer through every eventuality with GFS Operations

The backbone of GFS – our team of logistics experts know everything to make your delivery services run like clockwork and are professional problem-solvers.

We have the resources and experience to offer hands-on, practical fulfilment support and advice.

Proactive Carrier Management

Our Ops team works extremely closely with our carrier partners to provide the right capacity and make sure vehicles turn up when they are expected to.

Single Collection Service

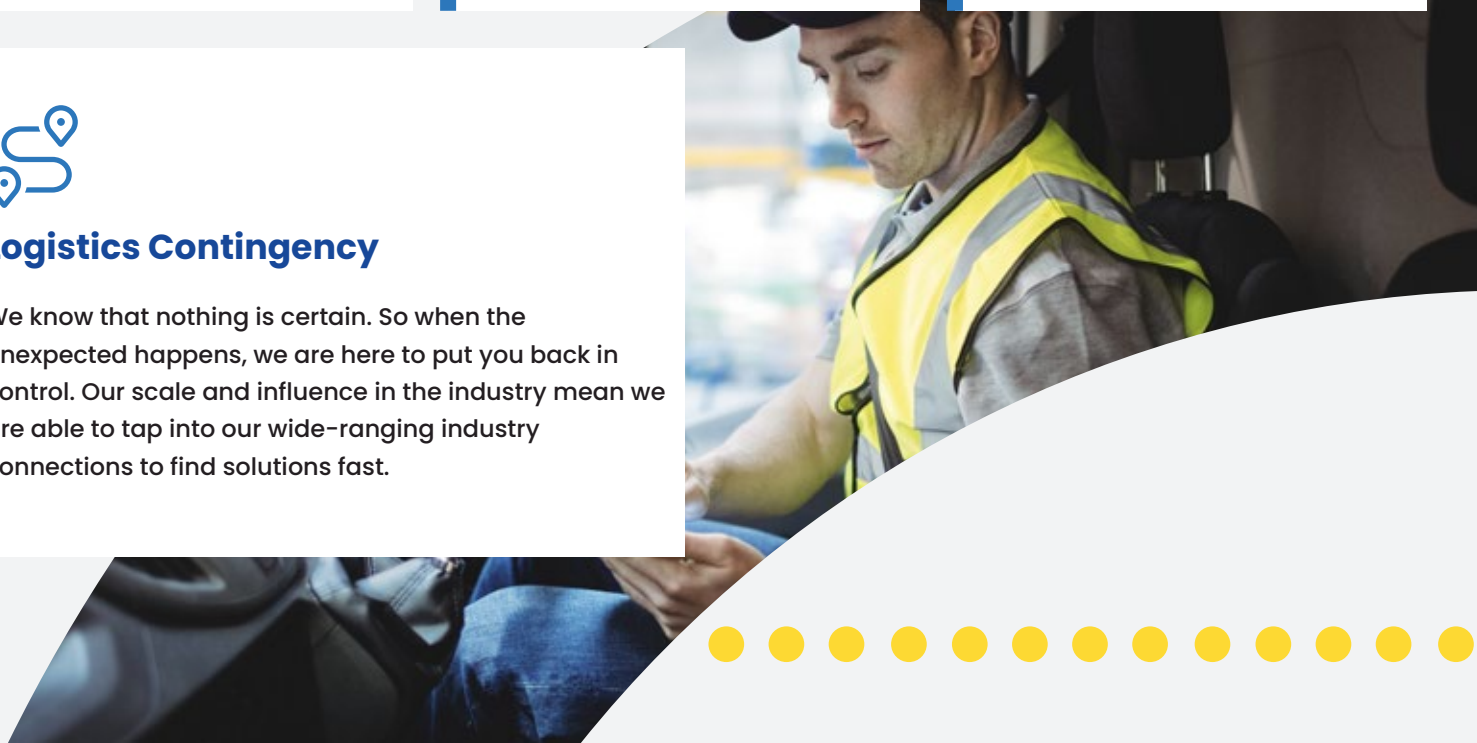
With just one collection time and one vehicle no matter how many different carriers or services you want to use, we simplify despatch and save time. We can also offer very competitive late or weekend collection times to align with your pick and pack operations to maximise trade.

Capacity Planning for Peak

We help our customers flex their delivery strategy to cope seamlessly with peaks and rapid growth, and scale down services just as easily. Everything from forecasting and planning volumes, choosing the right carrier service mix, to planning vehicle capacity, and locking down collection times.

Logistics Contingency

We know that nothing is certain. So when the unexpected happens, we are here to put you back in control. Our scale and influence in the industry mean we are able to tap into our wide-ranging industry connections to find solutions fast.



Take away the burden of pick and pack with GFS Fulfilment

We take a true partnership approach to our end-to-end Order Fulfilment Service. Our customer focus and attention to detail at every stage of the process ensure your customers get their products faster and in pristine condition. The service includes:

- **Goods in:** We double check for accuracy and report any discrepancies or quality issues
- **Storage:** Regularly refurbished and tailored to suit specific product categories
- **Marketplace Integration:** Seamless integration with many marketplaces including Shopify, NOTHS and ETSY. Ability to easily connect with bespoke platforms via our Middleware software.
- **Order management:** Instant visibility of despatched orders and stock levels
- **Pick and pack:** With 99.97% picking accuracy and a range of packaging options, from custom bags and boxes to eco-friendly alternatives
- **Shipping:** As delivery specialists, we can offer a choice of more than 1,000 delivery services from 50 carriers – with full track and trace facility on both domestic and European lanes with market-leading cut-off times to maximise your trade.
- **Returns:** All returns are fully quality-checked and only placed back into stock if in a suitable, resalable condition

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GFS International eCommerce Services at GFS International Hub

Deliver worldwide in 3 simple options with GFS International eCommerce Services at GFS International Hub

GFS International Hub is where our Operations team oversees the routing, sortation and labelling of our dynamic GFS International eCommerce Services.

Each parcel is optimised using our intelligent routing software to determine the optimum carrier and service for its size, weight, value and destination. The parcel is then re-labelled and injected into the best carrier network for its journey overseas.

GFS International eCommerce Services gives you everything you need to deliver worldwide in 3 simple options:

GFS International **Plus**

- ROW and EU service
- 220+ Countries covered Exports DDU/DAP and IOSS, high visibility and high reliability
- Up to 30kg and priced in 0.5kg increments
- Strong tracking and high visibility. Suitable for Direct Retailer, Amazon/eBay sales and all Channels
- Minimum of 8 Track events, with delivery aims of 2-9 days
- Parcels are routed via the GFS Smart Technology Software to ensure the best service provided

GFS International **Economy Tracked**

- ROW and EU cost-effective Tracked Service
- Up to 2Kg. Worldwide Delivery to 220+ Countries. Priced in 100g increments
- Options for DDU/DAP and IOSS
- Cost-effective alternative for International eCommerce
- Minimum of 6 Scans including delivery, with delivery aims of 5-12 days
- Suitable for Direct Retailer, Amazon/eBay sales and all Channels

GFS International **Economy Untracked**

- ROW and EU cost-effective Untracked Service
- Up to 2Kg. Worldwide Delivery to 220+ Countries. Priced in 100g increments
- Options DDU/DAP and IOSS
- Even more cost-effective alternative for International eCommerce
- Delivery aims of 5-12 Days
- Suitable for Direct Retailer, Amazon/eBay sales and all Channels

Why customers work with GFS Logistics

GFS | ENTERPRISE CARRIER MANAGEMENT

99.99%

Picking Accuracy

1000+

Delivery Options

24/7

Stock Visibility

320K

Returns Drop-Off Locations

We don't just deliver; we listen, we understand, and we advise, and offer operations and fulfilment services that act as an extension of your business:

- **Dedicated Account Manager**
  Our account team goes the extra mile in addressing queries, advising on systems and handling last-minute changes. We're always just a phone call away.

- **Bespoke services**
  We take the time to understand your business needs and create services and processes to fit them.

- **Contingency planning**
  With our own network of warehouses, vehicles and pick and pack teams, we can provide you with contingency when you need it most.

- **Technology**
  We provide access to the latest innovations in parcel management systems.

- **International capabilities**
  If you want to go global but need some reassurance, we can advise on taxes, regulations, and Brexit to make international growth a reality for your business.

Helping businesses achieve their eCommerce goals

By providing access to expertise and a broad range of logistics services at competitive rates, we help our customers maximise efficiency and minimise risk.

By working with GFS Logistics, businesses can:

Free up internal resources to focus on marketing, selling and strategic business development

Quickly scale up fulfilment capabilities when sales are sky-rocketing

Boost customer satisfaction and loyalty with faster fulfilment timescales

Take advantage of international opportunities for growth

GFS Fulfilment successfully manages B2B and B2C requirements for:

- Apparel & Accessories
- Alcohol (new!)
- Art & Craft
- Books & Games
- Fashion
- Gifting
- Hair & Beauty
- Home & Garden
- Medical Devices & Discrete Medical Products
- Personal Care
- Pet Food & Products
- Sports Goods
- Stationery
- Subscriptions
- Supplements & Health Products

Including:
+ Oversized products
+ Returns Processing and Consolidation

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Customer Spotlight
Sarah Edmonds Illustration

Founded by Sarah Edmonds in 2013, the business started with one illustration and has become a fast-growing eCommerce business selling a collection of playful puns, hilarious homewares, and nature-inspired gifts.

Currently, they sell their collections across notonthehighstreet, Etsy, independent shops, big retail chains worldwide, as well as their own online shop.

The Need:

- To ensure a consistent customer experience whilst having the flexibility to adapt to both big order volumes and individual orders
- To have an efficient stock management system to streamline order processes
- To enable continued business growth

Business Impact:

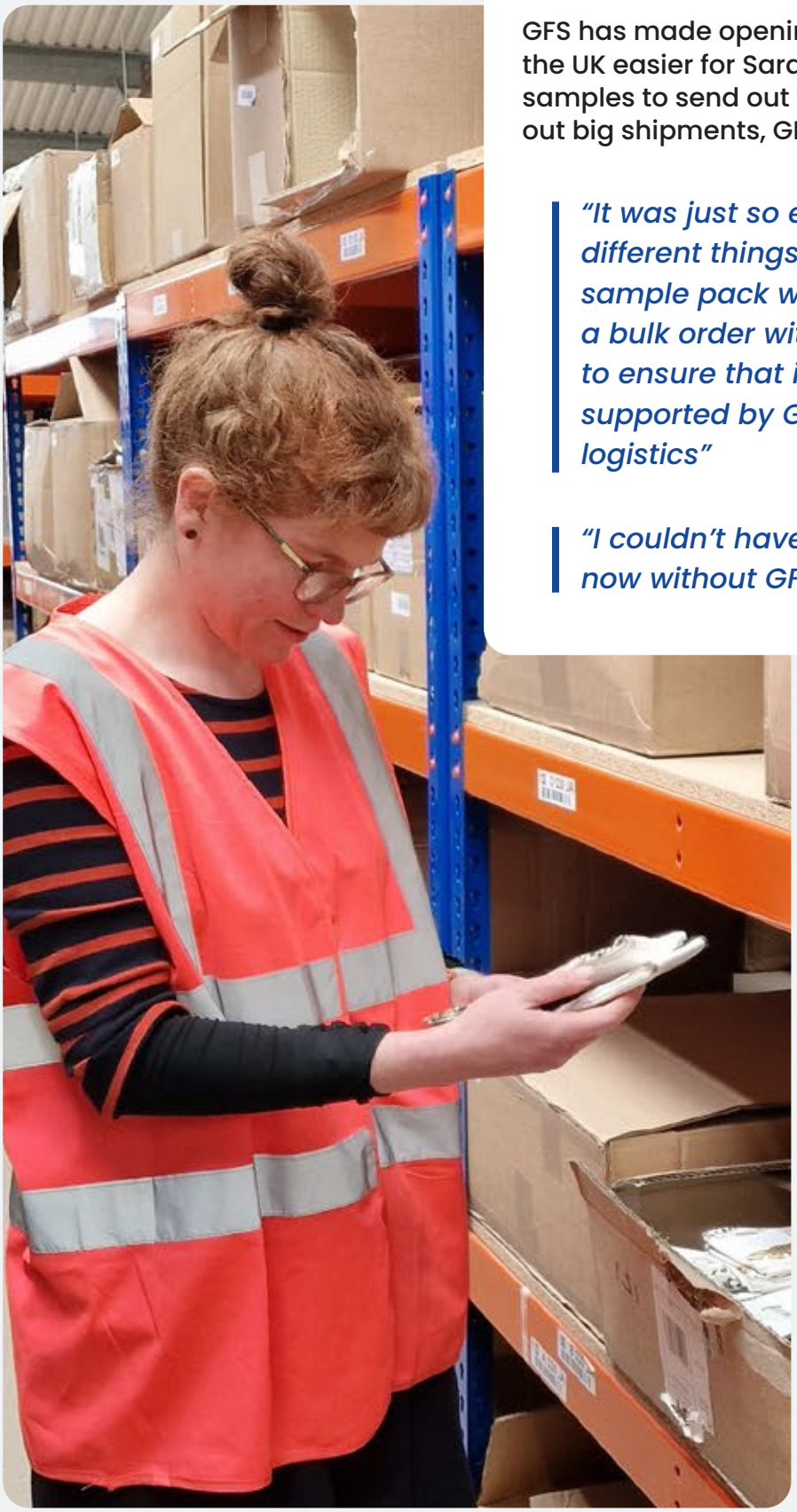
- Enabled the business to sell to more stockists and new markets
- Seamlessly integrated with marketplaces and the business website
- Ensured a consistent customer experience for all customers

> *"During the pandemic, the business grew exponentially, as much of online shopping did with people working from home. It absolutely boomed, and I was having to handle much bigger volumes of stock to keep up with huge volumes of orders."*

GFS has made opening up sales to markets beyond the UK easier for Sarah. Whether it's sorting out samples to send out to retailers in the US, or sending out big shipments, GFS has it sorted.

> *"It was just so easy to send out all kinds of different things from one-off orders to a sample pack with a certain presentation, to a bulk order with all of the right paperwork to ensure that it arrives smoothly. I feel very supported by GFS with all the international logistics"*

> *"I couldn't have grown to the point I have now without GFS Fulfilment!"*



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