



See  
Delivery  
Differently  
An ILG Company

# Simplify Multi-Carrier Delivery with GFS





# Take control of multi-carrier, multi-market, multi-channel delivery with GFS.



Delivery has become one of the most complex parts of doing business well. Costs are volatile, control is limited and customer expectations leave little room for error. When delivery fails, it doesn't just impact operations – it impacts trust, revenue and retention. That's why businesses need to move beyond one-size-fits-all solutions and **See Delivery Differently.**

## About Us

At GFS, we believe delivery should never hold a business back; in fact use it as the stepping stone of success and growth.

Founded as the UK's first provider of Managed Multi-Carrier Delivery Services, we've grown to become a trusted parcel delivery partner for businesses looking at smarter, simpler ways to manage delivery across the UK and globally, while also enhancing the end-customer experience through faster, more reliable and more transparent delivery.

**Our goal is simple:** to see delivery differently for B2C and B2B businesses with more flexibility, further scalability and greater choice to enable seamless domestic and international delivery operations and growth.

50 million+  
customer  
parcels a year



1,000+  
carrier  
services



220+  
destinations:  
UK & International



Since 2001, GFS has been the **trusted delivery partner** of some of the UK's largest online retailers, including:

mamas  
& papas

NEW  
LOOK

**Dune**  
LONDON

fenwick

...to name a few

# GFS – your One-Stop Shop for delivery & returns

## GFS Managed Multi-Carrier Delivery

- 1000+ global and specialist carrier services to 220+ destinations
- Pro-active parcel tracking by GFS Customer Care
- Support and expert advice from a dedicated Account Manager
- Pro-active carrier management
- Single collections
- Peak capacity planning & contingency

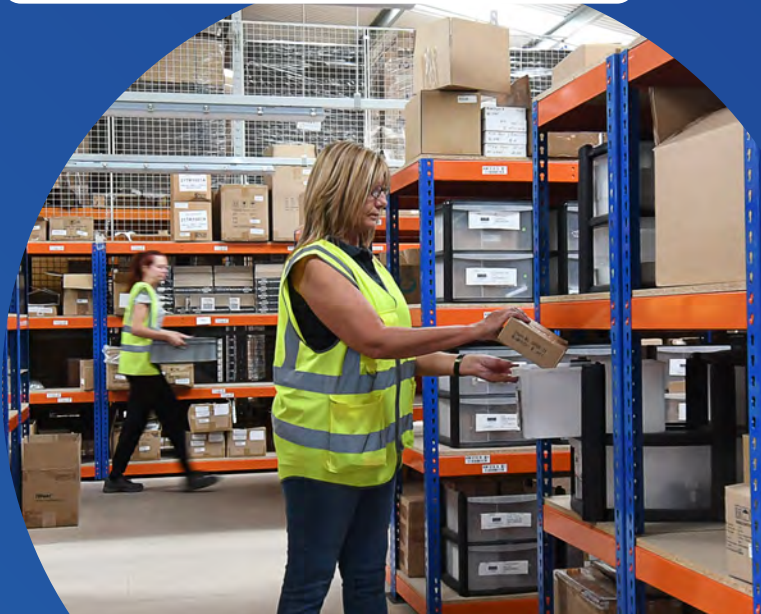


## GFS Enterprise Carrier Management

A complete technology toolkit that optimises every stage of the delivery journey across all carriers, countries and sales channels:

- Checkout delivery options
- Labelling & despatch
- Multi-channel integration
- Track & trace
- Global returns
- Performance management & reporting
- Invoice management
- Customer services

Get all of this and more  
with **one integration,**  
**one invoice & one**  
**single relationship!**

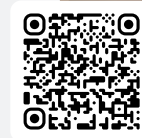


GFS

# GFS Managed Multi-Carrier Services

Choice & Contingency with less Complexity

Get access to **1000+ services** across domestic, international and specialist carriers, with services including:



Standard



Economy



Next Day



Timed



Weekend



Click & Collect



2-Man



Green Delivery



Swap It



Returns

## Why GFS Managed Multi-Carrier Delivery?

- **Single access to 1000+ services** (outbound and inbound), UK, EU and RoW – but with just one technology integration, one invoice, one multi-carrier partner
- **Pro-active support** & delivery expertise you can trust
- **Robust planning & contingency** to protect Peak
- **Competitive rates** thanks to the GFS buying power
- **Flexible, scalable solutions** to grow as your customers and business grows

# GFS International eCommerce Services

## Scale Your Business with GFS International

Our dynamic international service routes each parcel to the best performing, lowest cost carrier service anywhere in the world.

**Deliver with confidence to 220+ destinations in just 3 simple options:**



### GFS International Economy Untracked

- ROW and EU cost-effective Untracked Service
- Up to 2Kg. Worldwide Delivery to 220+ Countries. Priced in 100g increments
- Options DDU/DAP and IOSS
- Even more cost-effective alternative for International eCommerce
- Delivery aims of 5-12 Days
- Suitable for Direct Retailer, Amazon/eBay sales and all Channels
- GFS eCommerce IOSS services



### GFS International Economy Tracked

- ROW and EU cost-effective Tracked Service
- Up to 2Kg. Worldwide Delivery to 220+ Countries. Priced in 100g increments
- Options for DDU/DAP and IOSS
- Cost-effective alternative for International eCommerce
- Minimum of 6 Scans including delivery, with delivery aims of 5-12 days
- Suitable for Direct Retailer, Amazon/eBay sales and all Channels
- GFS eCommerce IOSS services



### GFS International Plus

- ROW and EU service
- 220+ Countries covered Exports DDU/DAP and IOSS, high visibility and high reliability
- Up to 30kg and priced in 0.5kg increments
- Strong tracking and high visibility. Suitable for Direct Retailer, Amazon/eBay sales and all Channels
- Minimum of 8 Track events, with delivery aims of 2-9 days
- Parcels are routed via the GFS Smart Technology Software to ensure the best service provided
- GFS eCommerce IOSS services

Reduced Processing Time and Effort | Fast Processing for QuickTransit  
Competitive Pricing & Delivery Cost | Optimisation to Minimise Costs | Reliability for Peace of Mind  
End-to-End Visibility & Tracking | No Surprise Fees or Surcharges



# A New Era in Multi-Carrier Delivery Technology



**Enterprise Carrier Management (ECM)** offers a complete technology toolkit that enhances every stage of the delivery journey, from delivery options at the checkout, to labelling, tracking and reporting – across all carriers, countries and sales channels – through one single integration.



# GFS is the **trusted** **delivery partner** of hundreds of retailers and brands



**mamas  
& papas**

"GFS has helped us achieve our goal to deliver a relevant and consistent delivery experience to every customer, every time. From checkout, to doorstep – and everything in between."

**10%**

Increase in customer satisfaction

**HIGH STREET  
BRANDS 4 LESS**

"GFS has completely simplified how we manage international deliveries. Having one platform for customs, carriers and tracking across 35+ markets has made our fulfilment faster, more resilient and far easier to scale."

**35+**

International market and marketplace deliveries managed

**h.**  
**hampers.com**  
bringing joy to gifting

"We've seen an improvement in customer satisfaction and we've achieved cost savings right the way through our despatch function... but most of all there's been a reduction in stress and pressure."

**20%**

Year-on-year growth

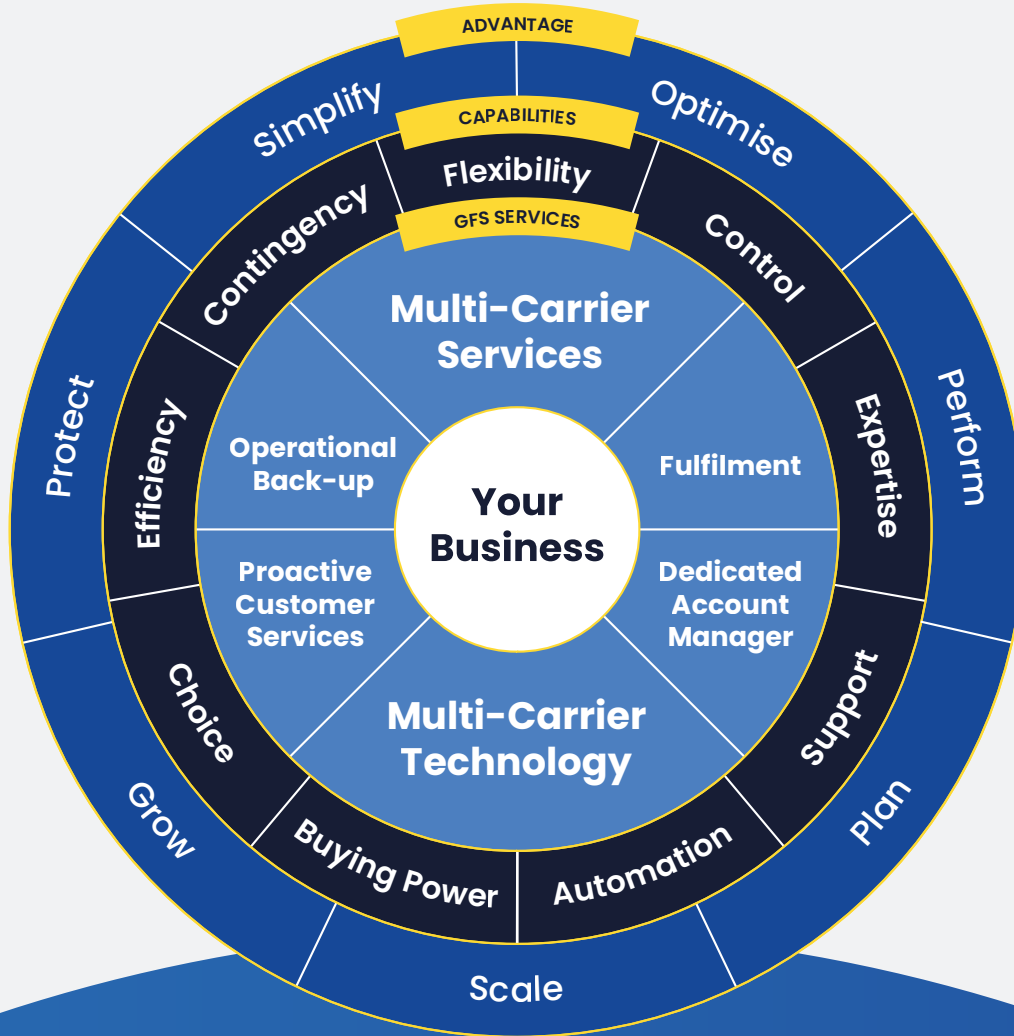
**C A M B I U M**

"GFS Multi-Carrier Delivery Management has transformed our logistics operations... The partnership with GFS has been invaluable in maintaining high customer satisfaction and operational efficiency."

**99.3%**

Performance level across Domestic & International services





Since 2001 we've been helping retailers:



Deliver an exceptional customer experience



Optimise carrier spend and performance



Reduce cart abandonment



Open up international markets



Automate shipping and despatch



Scale & future-proof delivery in line with business growth



Protect Peak

And we can help you do the same!  
Why not contact us to see how?



[www.gfsdeliver.com](http://www.gfsdeliver.com)

